

Paul Ireifej

Software Engineer | Technical Team Lead | Professional Speaker & Facilitator

Specializing in Technical Translation, Leadership Communication, and Group Productivity

www.shouldcallpaul.com

Professional Profile

Dynamic Technical Leader and Educator with over 15 years of experience bridging the gap between complex engineering and human-centric communication. Proven track record of facilitating high-energy workshops for groups ranging from small non-profits to large enterprise teams. Known for using humor, charisma, and "technical translation" to inspire productivity and master communication skills in both technical and non-technical environments.

Core Competencies

- **Group Facilitation:** Expert at leading interactive sessions for 20–100+ participants.
- **Technical Translation:** Simplifies complex topics (AI, Cloud, DevOps) for diverse audiences.
- **Leadership & Productivity:** Skilled in Scrum/Agile management and mentoring cross-functional teams.
- **Communication Coaching:** Utilizes vocal exercises and improv to build public speaking confidence.

Workshop & Speaking Experience (Should Call Paul)

Lead Facilitator | 2024 – Present

- **Listening & Communication Excellence:** Facilitated sessions for organizations like **Big Brothers Big Sisters**, teaching staff how to craft compelling messages and connect with community partners through confident speaking and active listening.
- **Inspiring Team Productivity:** Leverages experience as a **Technical Team Lead** to teach Agile methodologies and AI-driven workflows (e.g., GitHub Copilot) that significantly boost engineering and administrative velocity.
- **AI Decoded Series:** Designed and delivered a multi-session curriculum at the **Matawan-Aberdeen Public Library** (30+ attendees per session), demystifying AI and ChatGPT for the general public through "prompt contests" and hands-on exercises.
- **Business Transformation:** Guest speaker for the **Matawan-Aberdeen Chamber of Commerce**, providing small business owners with a roadmap to clear the "fog" of evolving technology.

- **Youth Leadership & Mentorship:** Managed 8-week Toastmasters-style programs and Career Day tracks (7 sessions/day) to inspire students toward careers in STEM and leadership.

Technical Leadership Experience

AT&T | Technical Team Lead & DevOps Engineer | 2022 – 2023

- **Complex Project Management:** Led the migration of 100+ on-premise servers to Microsoft Azure and managed 110+ production releases with **100% availability**.
- **High-Impact Savings:** Directed "Project Frugality," identifying **\$1B in annual savings** through data-driven leadership and construction initiative analysis.
- **Global Representation:** Represented the organization as a Subject Matter Expert at international conferences (CFCA), presenting on fraud analytics and system architecture.

Education, Patents & Awards

- **B.S. in Computer Engineering & Computer Science:** Rensselaer Polytechnic Institute (RPI).
- **M.S. in Information Technology & Software Design:** Rensselaer Polytechnic Institute (RPI).
- **Patented Inventor:** Holds multiple patents in **Data Normalization** and **Network Routing Optimization**.
- **Hackathon Champion:** Multiple 1st place finishes for innovative projects like **Polished Speaker** (AI-driven speech coaching) and **Fraud Finder**.
- **Awarded Facilitator:** Recipient of multiple "Vice President Excellence" and "Can-Do" awards for leadership and client-facing demos.